

Selwyn College Cambridge

STUDENT ACCOMMODATION HANDBOOK

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STUDENT ACCOMMODATION HANDBOOK

This document should be read in conjunction with the Undergraduate and Graduate Student Guides:
<http://www.sel.cam.ac.uk/life-selwyn/information-students/>

1. ROOMS

1.1 College Accommodation

The College provides around 500 rooms for undergraduates and postgraduates. Fourteen flats are available for married or partnered students. Selwyn provides accommodation in Old Court, Ann's Court, Cripps Court and a number of hostels adjacent to the main College site. A list of all rooms is given in Appendix 1. More room details can be found on: <http://www.sel.cam.ac.uk/student-accommodation>. Rooms are rented on a single occupancy basis. Any student wishing to cohabit is eligible to rent a College flat, if available. Cohabitation in a single room, or sub-letting of rooms (whether or not for remuneration), is not permitted and may lead to the forfeiture of the entitlement to remain in College accommodation. See section 5.5 for rules regarding guests.

The College endeavours to make appropriate arrangements for students with disabilities. There are ten rooms which have been specially adapted for students with disabilities. Any student with a disability is urged to contact the Bursar (who is also the College's Disability Officer, email: bursar@sel.cam.ac.uk) well in advance of coming into residence, so that any special needs can be discussed. Graduate students in particular are advised to contact the College as early as possible, as many of our adapted rooms are allocated to undergraduates in March of the preceding academic year. Students with any kind of disability are also encouraged to make contact with the University's Disability Adviser (Tel: 01223 332301; email: disability@admin.cam.ac.uk).

Day-to-day oversight and upkeep of College rooms is the responsibility of the Domus Manager (email: domus-manager@sel.cam.ac.uk) and the staff of Housekeeping Assistants, formerly known as bed-makers (or 'bedders'), though their duties no longer include making beds. The Domus Manager is also responsible for the inventory and provision of furniture. Her office is on the Ground Floor of B staircase in Old Court.

All College rooms should contain:

Bed	Desk	Armchair
Bedside Table	Desk Chair	Waste Bin
Wardrobe	Desk Lighting	Coffee Table
Chest of Drawers	Bookcase	

Inventories are placed in all rooms before the start of the Michaelmas Term. They should be checked, signed and returned to the Domus Manager within the first week of occupancy. Please note any faults (burns, scratches etc.) on this inventory which are not already listed. In this way, charges for damage for which you have no responsibility can be avoided. Furniture or carpets must not be moved from one room to another, or put in corridors, or moved outside the building, and curtains are not to be taken down. Inventory inspections are made at the end of each Term, and whenever the occupancy of a room changes. All students must remember that many other people will have to live in the room after their occupancy and, while the College has a continuing programme of room redecoration and refurbishment, any extra expense caused by damage can only limit the extent of this programme. Conference visitors use rooms during vacations and damage can limit this utility to the College. Students will be charged for any redecoration and repair work that is required following their occupancy. See also 1.13 The College Room Care Plan.

It is advisable to bring your own bed linen, pillows and duvets, crockery, cutlery etc. with you. If you are travelling from abroad, it is possible (with advance notice) for the College to provide blankets and pillows. Students may bring small items of furniture for use in their rooms, providing they comply with current fire regulations (please check with the Domus Manager). Large items (e.g. armchairs, beds, sofas, pianos) are not permitted, save in exceptional circumstances. You should speak to the Domus Manager about any additional items prior to getting formal permission to bring it. Unauthorised items must be removed and if College staff have to undertake the removal you will be charged the cost of labour. If the furniture and fittings provided are in any way inadequate, you should contact the Domus Manager who will be pleased to help and advise you.

Selwyn is not a self-catering College and the facilities on each staircase are intended for the preparation of light snacks only. Each gyp room (or mini kitchen) has a sink, microwave oven, kettle, toaster, hob and fridge. The College is progressively fitting hobs and electrical sockets in gyp rooms with a timer as a fire prevention measure. Please note that for your safety deep-frying is not permitted. Also for safety reasons, no cooking or heating appliances other than kettles may be used in your room. Small appliances such as toasters, sandwich toasters, indoor grills and similar appliances may be used in gyp rooms at the user's own risk, provided you have registered these for use within the College and they meet applicable standards. College Council periodically reviews what appliances may be used and the above list may be subject to change from time to time. The Registration Form is circulated to all residents at the beginning of each year and must be completed annually. Additional forms are available from the Porters' Lodge or can be downloaded from the College Intranet (www.sel.cam.ac.uk/life-selwyn/information-students).

1.2 Allocation of Rooms

The allocation of student rooms in College and in College hostels is the responsibility of the Fellow for Rooms (Dr James Moultrie, email: fellow-rooms@sel.cam.ac.uk) with the assistance of the JCR and MCR representatives. First-year undergraduates are allocated rooms in Cripps Court. Second- and higher-year undergraduates enter a ballot for rooms in March, organised by the JCR under the supervision of the Fellow for Rooms, for the remaining rooms in College and the undergraduate hostels, currently 38 and 40 Grange Road, Walters Lodge and 23 West Road. Substantially all undergraduates are housed in College accommodation for the duration of their course.

Undergraduates may be allowed to live out of College. However, this is not a right and applicants must obtain written permission from their Tutor and the Fellow for Rooms. A full term's notice is normally required and permission is unlikely to be granted if there is an appreciable number of empty rooms in College.

Postgraduate students are accommodated in J and K staircases, Cripps Court, and in College hostels, currently: 18 and 20 Fulbrooke Road; 21, 23, 25, 29 and 31 Grange Road; and 21 West Road. New postgraduates are allocated rooms by the College during the month of September, once they have been admitted to the University. A ballot for second- and higher-year postgraduate rooms is held in July. Graduate eligibility for rooms and College flats is detailed in Appendix 2.

In the final year of their accommodation entitlement, graduates are required to vacate their rooms by September (the exact date in September will be confirmed during the relevant academic year). A refund will be given for any overpayment of rent.

For graduates who wish to live out of College, advice is provided by the University Accommodation Service (see: www.accommodation.cam.ac.uk) and the University's Graduate Union (see: www.gradunion.cam.ac.uk/welfare/living-in-cambridge). Tutors can also give advice and should always be consulted over contracts and any difficulties over relations with landlords.

University Card

All members of the University are issued with a University card. This will be provided to you upon arrival at the Porters' Lodge. You must ensure that your card is electronically scanned by the Porters to book you in and out of residence.

It is extremely important that your University card is presented when checking in and out of your room as this determines the room rent charge on your College bill.

If you lose your card or encounter any difficulties with its use, please contact the Tutorial Office in the first instance. There is a charge for a lost card (currently £10), which is put onto the College bill. Stolen or damaged cards are replaced free of charge, providing a crime number for the stolen card is presented, or by returning the damaged card to the Tutorial Office. If you live in College accommodation, whilst awaiting a replacement University card, you must ensure you obtain a temporary card from the College Bursary.

You must return your University card to the Porters' Lodge when you leave Cambridge at the end of your studies.

1.3 Keys

On arrival at Selwyn, you will be issued with your room key. This will also give you access to various gates and common areas around the College, such as the front gate, the pedestrian gates to Ann's Court and the Ramsay Murray Gate, Cripps Court, the Library, the Gym, and the JCR or MCR as appropriate. Those living out of College will be issued with a Late Key which will give access to the same gates and common areas. Full details are contained in a letter from the Head Porter that you will receive with your welcome pack. It is important, both for your own security and that of the College, that you keep your key safe. Charges will be levied to cover the cost of replacement. These will not be reimbursed if the key is returned after the cost of replacement has been incurred. (See also 5.1.)

1.4 Rents

The rent that you pay covers the provision of all utilities. Rooms are banded into different rent codes to reflect their size, facilities and other features. The weekly rents for the bands are set out in Appendix 3. Taken as a whole, the current level of room rents does not cover the full cost which the College incurs in providing residential accommodation. It is College policy to eliminate this subsidy and rents can be expected therefore to rise by more than the rate of inflation. Rents are set in consultation with the Rents Liaison Committee, a body comprising both senior and junior members of the College, which meets annually. Final confirmation of these charges rests with the College Council.

1.5 Undergraduates

1.5.1 Occupation in Term

Undergraduate residence in College and hostels is limited to the Fixed Period of Residence (FPR), which is normally of 70 days' duration. Payment at the agreed rate per week for the FPR is to be made to the College at the beginning of each Full Term. You will be reminded of the due date for payment on the College Bill you receive shortly before the beginning of each Term. The amount of each payment for undergraduates will normally be ten times the weekly rent, except for Freshers who will only pay for nine weeks in the Michaelmas Term.

You are expected to pay your bill on time. If you are experiencing difficulty, you should contact your Tutor or the Bursary. Penalties will be applied to late payment where there has been no prior agreement to extend any deadline. The College reserves the right to send out of residence any student who fails to pay his or her account, and will not allow any student who has not paid the previous term's account to return into residence without special permission. Finally, the College will not present for a degree, nor grant any reference or testimonial for any student who is in debt to the College.

Undergraduates may gain access to their room after 12.00 noon on the first day of the FPR and must vacate their room by 10.00 am on the last day of the FPR. The FPR rental periods for the academic year 2019-20 are detailed in the relevant section of the Student Guides: Undergraduates: 7.2.2 Fixed Periods of Residence: www.sel.cam.ac.uk/ughandbook/facilities/accommodation/

First-year undergraduates, however, are asked to come up during the weekend before the start of the Michaelmas Full Term; a rent rebate recognises this shorter period of residence.

1.5.2 Occupation outside Term

During the vacations, the College is entitled to use its undergraduate rooms for other purposes, such as housing admissions candidates, visitors for Open Days and conference guests. The income from conferences is vital to the College's financial well-being. We will always try to find rooms for students who need to be resident for University or College purposes (e.g. obligatory vacation study or courses), but otherwise permission to stay in a College room during the vacation will depend on need and availability. You are asked particularly to note that applications to remain in College outside the FPR on grounds of greater convenience to you or your family will not normally be accepted. If you are reliant on your family to provide transport, you should ensure that they are available on a date that falls within the FPR. There can be no guarantee that you can remain in your own room outside the FPR.

1.5.3 Rediit

On the day you come into residence at the beginning of each Term you must check in at the Porters' Lodge using your University card. If, on account of illness or other emergency, you are unable to come up in time, you should immediately inform your Tutor.

1.5.4 Exeats and Terminal Exeats

The College is required by the University to certify that an undergraduate has kept Term, and the on-line Exeat Forms, together with the Exeat and Rediit information, provide the basis on which this is done. We thus rely on you to provide an accurate record of when you came up and of the number of nights on which you did not reside in Cambridge. If you wish to leave Cambridge for one or more nights during Term, you must sign the Exeat Book in the Porters' Lodge before leaving, and when you return. This applies to all undergraduates, including those who live out. Any undergraduate who is found to have been absent for one or more nights without having signed the Exeat Book will be fined. Prolonged absence during Full Term is incompatible with the demands of your course; if there is a good reason for your wishing to be away for more than the occasional night, you should discuss this with your Tutor. In addition, the Head Porter is required to inform the relevant Tutor in all cases where an undergraduate has been away from College for three or more consecutive nights.

Before the end of each Term you will be asked to confirm online the date you will vacate your room and the date on which you intend to return. There is a mandatory fine for failure to provide this information by the advertised date. There are strict procedures to be followed in the event of your wanting subsequently to change the date on which you wish to come up. These changes cause considerable disruption and expense to the College, given they have direct implications for staffing levels. Changes should therefore only be contemplated when absolutely necessary. If you are granted permission to return earlier than originally stated and have not given two weeks' notice, an administrative charge will be levied. Full details are given in the Going-Down circular that is issued each Term. All room keys must be returned to the

Porters' Lodge before you go down at the end of each Term.

1.5.5 Storage out of Term

Rooms may be used by others during the vacation (e.g. admissions candidates, conference delegates, visitors). You must therefore clear your room at the end of Term. During the Christmas and Easter vacations, however, the following possessions may be left in rooms at the owner's risk:

- a. Pictures and posters provided they are in reasonable taste.
- b. Books neatly arranged in bookshelves/cases.
- c. Some rooms have separate lockable compartments **above** wardrobes and cupboards. Only these may be used where available. Students must provide their own padlocks.

It is not acceptable to lock wardrobes and thereby deny hanging space to vacation visitors. If a room becomes unusable because of a locked wardrobe, the College reserves the right to break the lock and remove any possessions. The student concerned will be liable for all associated costs.

It is occasionally possible for you to store your possessions in your room over the Christmas and Easter Vacations if the room is not needed by the College for other students or visitors. The charge for this facility is £12.00 per night.

At the end of each Term any items of furniture which you have moved, e.g. beds, must be returned to their normal position. Fines will be levied if furniture has not been returned to its rightful room and position. Food must be cleared out of gyp rooms and fridges. Failure to remove possessions from rooms at the end of each period of FPR may result in the student being called back to remove them, or if necessary, College staff or a removals company will remove and store items and this expense will be charged to the student concerned. The student may also be charged rent for the period when the possessions remain in the room.

All personal possessions must be removed at the end of the academic year. The Housekeeping staff cannot be expected to package and label anything left in your room or in the gyp rooms or other common areas after your own occupancy has ended. Such things will be assumed to be surplus to your requirements and will be disposed of.

The College has limited storage space. This is reserved for students living abroad. International students who wish to store their possessions should apply to the Head Porter at least three weeks before they are due to leave. Please note that all stored items are left entirely at the owner's risk. The College will accept no responsibility or liability for any damage to any item, no matter how such damage is incurred. All items must be clearly named and dated. Items contained in plastic bags will not be accepted. No other storage is available and students are asked to be mindful of the quantity of possessions they bring to College.

1.6 Postgraduates

Sections 1.6.1 to 1.6.5 refer only to postgraduate students and not to undergraduates. They replace Sections 1.5.1 to 1.5.5 for such students.

1.6.1 Rent Arrangements

Graduates pay rent on a quarterly basis up to a maximum of 48 weeks in any one year. A normal graduate tenancy is for one year. If the start of your tenancy is delayed for any reason, you are required to pay all due rent if you wish the College to hold the room available for you. **Please note, though, that the College regards entering the ballot and selecting a room as a commitment on your part to occupy that room in the coming academic year. You will only be released from this obligation in exceptional circumstances and will be liable for up to a term's rent.**

Graduate room rent is charged via the College bill issued at the beginning of each Full Term. Graduates will be reminded of the due date for payment of the bill. The room rent is charged at the rate of 12 weeks per term which covers the relevant calendar quarter:

Michaelmas Term:	1 October to 31 December
Lent Term:	1 January to 31 March
Easter Term:	1 April to 30 June
Long Vacation:	1 July to 30 September (relevant rent rebate provided for those required to vacate before the start of the new academic year; see 1.2)

You are expected to pay your bill on time. If you are experiencing difficulty, you should contact your Tutor or the Bursary. Penalties will be applied to late payment where there has been no prior agreement to extend any deadline. The College reserves the right to send out of residence any student who fails to pay his or her account, and will not allow any student who has not paid the previous term's account to return into residence without special permission. Finally, the College will not present for a degree, nor grant any reference or testimonial for, any student who is debt to the College.

Postgraduates need to fulfil residency requirements which are detailed in the Student Guide (Graduates: 3.1 University Regulations).

1.6.2 *Working away from College*

The College Council has agreed the following guidelines with reference to MPhil students:

- The default assumption is that students have taken accommodation for the duration of their course. Any absence must also conform to the University's stipulation that a student may not spend more than 8 weeks of an MPhil course outside Cambridge.
- In cases where a student needs to be out of Cambridge for longer than 4 weeks for academic reasons, they may, with the support of their Tutor and provided that they give at least a month's notice, request to give up their accommodation for an agreed period. If the absence is for less than 4 weeks it will not usually be agreed to allow them to alter the terms of their engagement with the College for the full academic year.
- Each case will be considered individually to ascertain what charges will be incurred. These will usually be *pro rata* to the full term's charges and calculated according to the length of absence.
- The room must be cleared and available for other uses.
- The College cannot guarantee absolutely that a room will be available on a student's return. Certainly the student's former room cannot be kept aside if another use is found for it. Every effort will be made to accommodate the returning student in College if they so wish, but prior to mid-June it is not possible to be certain that rooms will be available. Beyond that time, it would usually be the case that some accommodation should have become available as undergraduates and departing MPhil students vacate.

PhD students who stay away from Cambridge for a time, and those who spend time away for other reasons, will negotiate their rent on an *ad hoc* basis. Those who are to study away for a long period, or who wish to go out of residence, must give a month's notice of their intention to vacate and will be expected to pay that month's rent unless there are exceptional mitigating circumstances. Once you have confirmed your leaving date and your College bill has been amended to reflect this, any further changes after this point may be subject to a charge to cover the extra administration costs involved. This applies each time your leaving date is altered.

1.6.3 *Rediit*

On the day you come into residence at the beginning of each Term you must check in at the Porters' Lodge using your University card. If, on account of illness or other emergency, you are unable to come up in time,

you should immediately inform your Tutor. If you wish to leave Cambridge for one or more nights during Term, you must sign the Exeat Book in the Porters' Lodge before leaving, and when you return.

1.6.4 Changing your Room

All rooms are allocated to individual students on a single occupancy basis. The Fellow for Rooms is willing to advise anyone, who for an exceptional reason, wishes to change rooms; it is not always possible to arrange a change immediately.

1.6.5 Storage out of Term

All personal possessions must be removed at the end of stay. The Housekeeping staff cannot be expected to package and label anything left in your room or in the gyp rooms or other common areas after your own occupancy has ended. Such things will be assumed to be surplus to your requirements, and will be disposed of.

The College has limited storage space. This is reserved for students living abroad. International students who wish to store their possessions should apply to the Head Porter at least three weeks before they are due to leave. Please note that all stored items are left entirely at the owner's risk. The College will accept no responsibility or liability for any damage to any item, no matter how such damage is incurred. All items must be clearly named and dated. Items contained in plastic bags will not be accepted. No other storage is available and students are asked to be mindful of the quantity of possessions they bring to College.

1.7 Personal Possessions

Your personal possessions are your own responsibility. They are not covered by any College insurance, nor can the College accept responsibility for any loss or damage, including accidental damage by the College staff. You may well find that your possessions can be covered, at reasonable cost, by an extension to your parents' household insurance. If this is not the case, you are strongly advised to take out insurance yourself.

1.8 Pets

Students may not keep pets **of any kind** in any part of the College. Requests to bring an Emotional Support Animal (ESA) onto College property will not normally be granted but would be considered on a case by case basis, taking into account relevant factors such as the reasons for the request and supporting medical evidence, the health, safety and welfare of members of and visitors to the College, arrangements to ensure the health, safety and welfare of the ESA and of other animals, adequacy of training, insurance arrangements, the cost implications of any agreed arrangements and, where appropriate, laboratory requirements, licence conditions and any other relevant considerations. If you wish to request permission to keep such an animal, please discuss the matter with your Tutor.

1.9 Firearms etc.

Firearms (including airguns, starting pistols or imitations), ammunition, knives, explosives or inflammable substances such as petrol may not, under any circumstances, be stored in rooms or on College premises.

1.10 Representation of the People Acts

Inclusion on the Electoral Roll is a personal responsibility. The College will provide to the City Council a list of students living in College accommodation. It will then be the student's responsibility to register with their

personal details at www.gov.uk/register-to-vote. You have the option of registering on a limited Electoral Roll which may not be made available for sale.

Those in private accommodation should make their own application.

We strongly urge you to register if you are eligible. Do not risk being disenfranchised if general elections or referenda should occur when you are resident in Cambridge.

The Electoral Commission also provides full advice. In particular it stresses that as a student you may register in more than one area. If you are registered to vote in two different electoral areas, you can vote in local elections for the two different local councils. However, it is an offence to vote twice in the same type of election. Doing this could result in a fine of up to £5,000.

Commonwealth students, and as of September 2019, EU students and may vote in certain elections and the voting register will show this. Other overseas students are not permitted to vote.

1.11 Posters, Notices, Flags etc.

Posters, notices and flags etc. are not to be displayed in room windows or elsewhere in College, except on the appropriate noticeboards and screens. All posters for public display must be authorised by the Porters.

1.12 Fireworks

Fireworks are banned from all College premises.

1.13 The College Room Care Plan

The College Council has prohibited the use of blu-tack and any other form of fixing in all rooms under the Room Care Plan. A notice to that effect will be placed in all recently refurbished rooms, to help us maintain the condition of the building for as long as possible.

When a room is redecorated or refurbished, it will automatically come under the College Room Care Plan. A permanent sign will be placed in the room informing the student that their room is covered by the Plan, and that the use of nails, pins, blu-tack, white-tack, sellotape or any other form of adhesive material or fixing is strictly prohibited and that nothing may be attached to the walls or doors. In return, the College will supply a large notice board, a picture rail (where consistent with the design of the room) and poster hangers. If it is not feasible to install a picture rail, four picture hooks will be supplied to enable the students to personalise their space. Each student will sign the usual inventory. They will also need to confirm that they understand the terms of the Plan and that financial penalties would be applied should they fail to comply, which should be done using the on-line form: www.sel.cam.ac.uk/room-care-plan.

An inspection of all rooms covered by the Plan takes place every Easter Term during the break in the Quiet Period. During this inspection, any damage to the paintwork, fixtures or fittings will be noted. This inspection will be carried out by the Maintenance Management Team in the first instance, as they will also be able to check for other works that may be required before the conference season. As the number of rooms covered by the Plan grows, further staff may be asked to join the inspection team.

Penalties will be based on the cost of reinstatement, which is £150 per single wall. This does not take into account loss of earnings for the College whilst the room is being re-decorated or if it is in such poor condition it has to be taken out of use. Any penalties accruing need to be settled prior to graduation.

2. HEALTH AND SAFETY

2.1 Accident Procedures

If you have an accident on College premises, you should, at the earliest opportunity, report it to the Porters' Lodge. If necessary, arrangements will be made for the appropriate treatment elsewhere, either by the College Nurse or by transfer to hospital. After receiving any attention or treatment, you must complete an accident form. It is a legal requirement that after any accident an accident report form (available from the Porters' Lodge) is completed. It is your responsibility to ensure that this is done, although if one of the Porters has been involved they will write the report. You must give the place, date and time of the accident, the names of any witnesses and a full description of the event. Accident forms are available in the Porters' Lodge. In case of dire emergency, dial 999 and then **IMMEDIATELY** notify the Porters' Lodge that a 999 call has been made. In all circumstances of accident or emergency of any sort, it is essential that the Senior Tutor be informed immediately via the Tutorial Office or the Porters' Lodge.

2.2 First Aid Provision

If you require first aid, there are a number of First Aid boxes situated throughout the College as detailed below and you should ensure that you know where the nearest one is located within your accommodation. These boxes are for emergency use only.

LOCATION OF FIRST AID BOXES:

Porters' Lodge (2)	JCR and MCR	Library
College Bar	College Offices (all floors)	Main Kitchen
Gallery landing (main Hall)	Gardens Department	Maintenance Department
Diamond, Cripps Court	Housekeeping Department	

AED (Automated External Defibrillator) devices are available in the Porters' Lodge, Catering Department (back stairs), and the ground floor, L staircase (Cripps Court).

2.3 Emergency Contacts

A list of qualified First Aiders, and their contact numbers, is set out below. All Porters are qualified First Aiders. The College Nurse is able to give any necessary treatment when she is in College.

FIRST AIDERS:

Diana Lloyd	College Nurse	(3)35898
Helen Stephens	Head Porter	(3)35899
DUTY PORTER	Porters' Lodge	(3)35846
Sandor Kovacs	Catering Department	51192
Sotirios Lazarou	Bar/Café Manager	(7)63808
Robert Morgan	Development & Alumni Office	(7)67845
Sam Weekes	Gardens Department	(3)31868
Howard Beaumont	IT Office	(3)35850
Mark Reeder	Sportsground	(7)41270

3. FIRE SAFETY

3.1 Prevention

Fire is probably the biggest single danger in multiple-occupancy buildings. Failure to observe the College's fire regulations and procedures can have potentially catastrophic consequences, for you and for many others. On a personal level, this means that you should be aware of potential dangers and follow some basic guidelines:

- Familiarise yourself with escape routes and assembly points.
- Take care when cooking. Never leave cooking unattended.
- Cooking in your room (including the use of sandwich makers, toasters or similar) is not permitted.
- The use of fairy lights, candles or other naked flames is expressly forbidden.
- Fire doors, especially in gyp rooms, should never be wedged open or obstructed. Gyp room doors should be closed before cooking is commenced.
- It is a criminal offence to tamper with the fire detection and alarm systems, or with fire extinguishers. In the past, irresponsible behaviour involving the fire detection and alarm systems has led to students being fined and sent out of residence. (See Appendix 4 Damage to Fire Equipment.)
- If you know of an empty extinguisher, please alert the Head Porter.
- Always keep flammable materials (clothes, books, papers etc.) away from heat sources such as kettles, radiators and light bulbs.
- Don't use electrical appliances (especially kettles) on the floor.
- Each room is provided with a heat-resistant tile on which students may place hot items such as hair straighteners. Please contact the Maintenance Department if it is missing.
- Don't leave washing to dry in fire escapes, or obstruct them in any way.
- Do not hang your own voile curtains, or put wall hangings or alternative lampshades in your room. They are a potential fire hazard. Those provided by the College are fire retardant and meet current fire regulations.
- Joss sticks and other forms of incense are not permitted as they are a major fire hazard.

Negligence and inattention can put lives at risk. Students should note that they have a legal duty of care and of responsible behaviour as members of the College.

Chargers for e-cigarettes and mobile devices

There has been a significant rise in the number of fires in the UK caused by faulty chargers for e-cigarettes and other electrical devices. Follow the advice below to reduce the risk of a fire, electrical shock or damage to your equipment when recharging e-cigarettes and mobile devices.

- Use the original charger supplied with your device.
- If you need a replacement or additional charger, purchase a genuine factory replacement.
- Avoid cheap unbranded replacements from the internet or market stalls.
- Information about counterfeit chargers can be found at:
<https://www.london-fire.gov.uk/news/2014-news/fake-iphone-charger-danger-revealed-by-brigade/>

When charging e-cigarettes

- Do not leave it charging for prolonged periods.
- Never leave it on to charge overnight.
- Do not leave it charging unattended.

Please note: the College's no smoking policy (see 3.6) also applies to the use of e-cigarettes. The use of e-cigarettes is prohibited wherever smoking is prohibited.

3.2 Fire Drills

The Head Porter is responsible for arranging fire drills for each staircase and hostel, and a log is kept of all drills. Generally, drills will take place once a Term, although re-testing may take place if responses have been slow or incorrect (e.g. going to the wrong assembly point). **ALWAYS** respond promptly to fire alarms, even if you suspect it may be a false alarm, or 'merely' a fire drill. You have a legal duty to co-operate with College staff during fire drills.

3.3 Fire Alarm Testing

Weekly fire alarm tests are completed in all areas of the College on Thursday mornings throughout the year except during the Quiet Periods. During the tests, the alarms will sound for a brief period of 5 to 10 seconds. Residents are not required to respond to weekly tests. Test times are posted around the College.

3.4 Detection and Alarm

All College accommodation is equipped with automated fire detection and alarm equipment. In every case, this is a hard-wired system linked to the Porters' Lodge. It is essential that all members of College understand the actions that need to be taken in the event of a fire alarm. Occasionally talks, demonstrations and training on aspects of fire safety are arranged, and all members of College are encouraged to attend. At the beginning of the academic year, there is a presentation on security and fire safety which all new students are required to attend.

Students should be aware of the sensitivity of the fire detection system. Leaning up against call points, unattended cooking, burnt toast, spraying deodorant directly underneath a detector, and steam escaping from open shower doors are just some of the actions that can trigger an alarm.

3.5 Escape

Each staircase has its means of escape clearly posted. It is important that escape routes, especially staircases, which can act as a chimney, are kept clear of flammable material, such as paper, cardboard boxes etc. Escape routes must also **be kept clear of furniture and other items**. Do not leave any personal property or other items whatsoever in such areas. Regular inspections will be made of these areas, and disciplinary action will be taken if escape routes are blocked.

You should have a set of Fire Instructions behind the door in your room; please alert the Porters if it is missing. **Read them**. Ensure that you know the escape routes in the event of fire. Everyone has a responsibility for knowing where their own assembly point is and the location of their individual fire exit. Information about these is posted on notices around the College.

FIRE AND EMERGENCY ASSEMBLY POINTS:

AREA	ASSEMBLY POINT	DEPARTMENTS/AREAS
OLD COURT:	OLD COURT LAWN	Staircases A, B, C, D, E, F, G; Bar; Catering Department; Chapel; College Nurse; Hall; Housekeeping; Master's Lodge; Porters' Lodge.
CRIPPS COURT:	CRIPPS COURT LAWN	Staircases H, I, J, K, L, M, N; Computer Room; MCR.
ANN'S COURT:	ANN'S COURT LAWN	Staircases O, P, Q, R; 21 & 23 West Road; College Offices; Computer Room; JCR; TV Room; Library.
SIDGWICK AVENUE:	JUST OUTSIDE MAINTENANCE YARD	Gardens Department; Maintenance Department.
HOSTELS:	FOOTPATH IN FRONT OF EACH HOSTEL	All Hostels (excluding Walters Lodge, 21 & 23 West Road)
WALTERS LODGE:	SIDGWICK AVENUE	Walters Lodge, Laundry
COLLEGE GYM:	EXIT TO CRIPPS COURT PARKING AREA, CRANMER ROAD	

Fire doors in the College (including doors to all student rooms) are designed to withstand smoke and fire for at least 30 minutes. If your escape route is cut off, you should remain behind a fire door until rescued.

3.6 Smoking Policy

The College's Smoking policy prohibits smoking on College premises, other than in the designated smoking areas in the Kitchen Yard and Cripps Court (outside the exit door between I and J staircases on the Rugby Club side). This policy includes e-cigarettes.

4. UTILITIES

4.1 Heating

Central heating is supplied to all College rooms from 1 October to 1 May each year. If conditions are very cold or hot before or after these dates, the heating may be adjusted to suit. Heating systems will be turned on at 6.00 am and turned off at 12.00 midnight each day. Occupants are encouraged to help to save energy and cost by keeping windows closed in cold weather, dressing appropriately and using radiator thermostatic settings sensibly.

Personal portable heaters are not permitted in student rooms. If you need supplementary heating for any reason you should make a request to the Maintenance Department. See 7.1 for the Maintenance Request procedure.

4.2 Gas Installations

All gas installations are serviced annually by qualified contractors. Health and safety considerations must always be paramount, and servicing and repair will sometimes have to be undertaken during periods of residency; as far as possible, this will always be planned so as to reduce inconvenience.

4.3 Electrical Fittings

Power points on staircases are of the 3-pin, 13 amp fuse variety. 2-pin plugs must not be used. The following rules are intended to safeguard personal safety and prevent overloading of the supply:

- The following appliances, provided they are correctly connected and are in good working condition, may be used in rooms: kettles, table lamps, radios, CD players or similar audio equipment, computers and related peripheral equipment, clocks, television sets, hairdryers and similar styling equipment, phone chargers, shavers and electric toothbrushes.
- All cooking appliances, including kettles, must be registered annually with the College. Application forms for registration will be circulated at the beginning of the Michaelmas Term. Once items are approved and registered, a registration sticker for each item will be provided. Any item without a sticker showing registration will be removed.
- One multi-way extension lead may be used in each room, provided it is of the distributor block with trailing lead type and is fused. Cable reels and socket adaptors (2- or 3-way) are dangerous and must not be used.
- Appliances with 2-pin plugs and any equipment that is not rated for 240 volts or for use in the UK must not be used.

Under no circumstances must anyone tamper with College electrical equipment or supply. If you are in any doubt about these rules, you should seek advice from College Staff in the first instance.

In recent years, unsupervised or dangerous electrical equipment, whether in gyp rooms or the rooms of individual students, has caused a number of fires that could easily have led to loss of life. All members of College must realise the ease with which electrical equipment can catch fire under certain conditions and must be vigilant in ensuring that their personal electrical items are safe and kept under surveillance when in use.

4.4 Lighting

Suitable lighting is provided in all rooms, and externally around the College. Replacement bulbs for desk lamps are available in the Porters' Lodge. Replacement of other bulbs will be carried out by the Maintenance Department. If a bulb fails you should report it to the Maintenance Department. See 7.1 for the Maintenance Request procedure. Where possible, all light-bulbs will be low-energy, long-life models.

4.5 Television

It is your responsibility to obtain a TV licence for any television brought into College or for viewing live TV on a computer or similar device. Neither the College nor your home licence covers you. TV licensing authorities make checks on a regular basis and you would be personally liable for any fines imposed. For more information on TV licences, see www.tvlicensing.co.uk.

4.6 Waste Water

Waste water systems are connected to Local Authority sewers. Waste chemicals and environmentally damaging or toxic substances must not be poured into waste water systems (via sinks, basins, baths, showers, toilets or external drains, e.g. under rainwater downpipes), nor should fat, rice or wipes, but are to be disposed of correctly. It is your personal duty to dispose of such waste safely.

4.7 Water Hygiene

Risk assessments and monitoring of water in all areas of the College are carried out in line with Health and Safety Executive Approved Code of Practice. Testing of water quality is carried out by outside specialists on a regular basis. Running water outlets in unused areas are monitored and tested as necessary. All showerheads are descaled on a rolling programme; access to rooms will be required to carry this out.

4.8 Telephone

There are University network phones in the Diamond kitchen and the College Gym which can be used to make internal calls free of charge, e.g. to the Porters' Lodge. In addition there is a BT phone on the ground floor of A staircase which takes debit/credit cards and cash.

4.9 The College Network

All student rooms in the College have facilities that, for a standard fee (see Appendix 3), enable residents to connect their computers to the Cambridge University Data Network (CUDN). This gives access to a number of facilities including the internet and email. Use and maintenance of a computer connected via the College network is at your own risk and carries a responsibility to abide by the College and University rules and regulations. See the *Student Guide* (www.sel.cam.ac.uk/ughandbook) for further information and guidelines.

4.10 Computing Support

Students have access to support for their computing facilities via the College IT Department. Enquiries should be emailed to helpdesk@sel.cam.ac.uk.

4.11 Email

All students are allocated an email address. All College rooms have the facility for a computer connection, and there are also facilities in the Computer Rooms in Ann's Court (JCR), and the Library Bridge. Internal memos and notices in the College and the University are usually sent by email, so it is vital to check your email inbox regularly.

4.12 Mail

Incoming mail is put in pigeonholes. Parcels, registered items, and cheque books are kept in the Porters' Lodge and the addressees notified via their pigeonholes. There is a box for outgoing mail outside the Porters' Lodge; the last collection is made at 5.30 pm on weekdays.

The JCR arranges, through the Cambridge University Students' Union, a free delivery service during Full Term for letters to other Colleges in Cambridge. The box, which is in the Porters' Lodge, is emptied each morning.

Please ensure that the Porters have your correct address for forwarding mail during vacations. When you finally come to leave the College, please advise the Tutorial Office of your new address. You are strongly urged to inform the Tutorial Office of subsequent changes of address also, so that future communications from the College, concerning such matters as the taking of your MA, are not sent to an address at which you are no longer resident.

5. SECURITY

5.1 General

For the most part, the College is a relatively safe environment. However, thefts and other intrusions do occasionally occur, and it is important that you take all sensible precautions.

- Never leave your room unlocked, even when you are in a nearby room, toilet or shower.
- Never let your keys out of your possession.
- Avoid leaving valuable items on view, especially in ground floor rooms.
- Never let people into your room unless you know them.
- If you live on the ground floor, never leave your room without locking the windows.
- Always ensure that the outer door of your hostel is kept locked; the same applies to staircases which have lockable outer doors

If you are concerned about any aspect of security, you should, in the first instance, draw it to the attention of the Porters. Report all crimes and suspicious persons or incidents immediately to the Porters. Even if you are in doubt, you should still do so. The Porters offer an annual presentation on security to new students which you are required to attend.

On coming into residence, you must obtain a key for your room from the Porters' Lodge and it must be returned to the Porters' Lodge before you go down each Term. A deposit of £40 (refundable when you graduate) is charged for this key. Due care should be taken to avoid loss or theft of your key. If you misplace your room key, you can sign out a spare from the Porters' Lodge. If you lose your key or fail to return the spare within 72 hours, a non-refundable charge of £40 will be added to your College bill.

As part of the College's policy on security, it has been agreed that the Porters should not disclose students' room numbers to visitors. Students' private telephone numbers will also be withheld. If the Porters are in possession of a student's private number, they are, however authorised to use it in order to inform the student that a visitor is asking for him or her at the Porters' Lodge.

The University also offers guidance on personal safety. This is available in the relevant section of the [student wellbeing pages](#).

5.2 Building and Room Security

The College has installed security gates around the College to provide a greater degree of security. It is very important that these should be kept closed, and that any security combinations are not given to strangers or, indeed, any non-resident of College.

5.3 CCTV

CCTV cameras are used in College to help safeguard the security of people and property. Cameras are positioned to capture views of the main entrances of the College. The live pictures are viewed, from time to time, by the Porters in order to detect any suspicious activity.

Warning signs are in place at the College entrance to inform staff, students, Fellows and members of the public that surveillance cameras are in operation. CCTV footage is retained for 30 days and stored in a secure location. It is then wiped clean if not required as evidence. Information derived from CCTV surveillance will only be used for security purposes, unless it leads to the discovery of an activity that the College could not reasonably be expected to ignore, for example, breaches of Health and Safety rules that

put others at risk. You have the right of access to information about yourself held on CCTV footage. To request access you will be asked to complete a Data Access Request Form (available from the website), and provide evidence of your identity.

5.4 Access to College

For security reasons the College gates are closed between 2.00 am (12.00 midnight outside Full Term) and 6.30 am. Cripps Court is locked at 7.30 pm in Full Term and at all times outside Full Term. Access to the College Courts can be obtained by using your room key or the Late Key for those living out of College. If you return without your Late Key, you can obtain entry by ringing the bell at the main Porters' Lodge; as this may involve waiting for the Porter to return from patrol, you should endeavour to remember your key.

5.5 Guests

The arrangements for the accommodation of guests are as follows:

1. Guest rooms, for which a charge is made, should be booked through the Accommodation Officer, (email: accommodation@sel.cam.ac.uk). If booking out of normal office hours and at very short notice it is also possible to book through the Porters' Lodge.
2. You may put up one guest overnight in your room for a maximum of three consecutive nights, provided:
 - (a) You sign a Guest book kept in the Porters' Lodge to indicate the room and the night(s) and:
 - (i) Not more than one guest is accommodated.
 - (ii) You do not put up guests for more than three nights in any seven, or more than fifteen nights in any term (exceptionally the Dean may give permission for a larger number of nights if approached in advance).
 - (b) You understand the College reserves the right to require a guest to leave at any time, and that:
 - (i) You are responsible for the behaviour of your guest in College.
 - (ii) The guest should not be another Selwyn junior member who might be regarded as circumventing the procedures governing residence outside Term.

A few camp beds, with linen, are available for use in rooms, for which a charge is made. Please contact the Domus Manager for details (domus-manager@sel.cam.ac.uk).

Please alert the Porters if you have a guest who is disabled or who has special requirements in the event of an emergency.

After gate closure, members of the College are expected to accompany departing guests to the gate.

5.6 Staff Access to Rooms

While you are in residence, your room is your home. Everybody – staff, Fellows, and other students –

should respect your right to privacy. From time to time, however, it may be necessary for a College Officer or member of staff to gain access to your room as a matter of urgency, whether or not you are present. For example, there might be a potential danger to people or to the fabric of the building; or people from outside the College, such as window cleaners or electrical contractors, may need to carry out approved work; or a College Officer or staff member may need access in order to perform their duties. Whenever practicable and reasonable, an attempt will be made to arrange a mutually convenient time (usually three days' notice would be given), but if the matter is urgent, access must be granted without undue delay. All staff wear identifying badges or uniform, and visiting workmen should have temporary passes. Porters and other staff accessing rooms will leave a form explaining the reason for entry, with the date and time.

6. KITCHEN FACILITIES, FOOD STORAGE, WASHING FACILITIES, FURNISHINGS, CLEANING ROUTINES AND OTHER MATTERS

6.1 Kitchens

Cooking is not allowed in rooms in College or in College hostels because of hazards to personal and group safety, and the risk of damage to furnishings and fittings. Snacks should be prepared in the gyp room located on each staircase. **Please clear up after yourself as Housekeeping Assistants are not expected to clear up kitchens for you.** The facilities provided for your use are intended for modest catering (i.e. snacks) only, and under no circumstances is any degree of mass cooking or deep frying permitted. The College is answerable to the City Environmental Health Department for the proper conduct of all large-scale catering taking place in the College, and legal proceedings can ensue should any breach of these regulations occur.

6.2. Food Storage

The College operates in line with stringent food safety legislation and guidelines. If you wish to discuss food safety issues, please arrange to see the Catering Manager. Locks are installed on kitchen cupboards in many communal areas, with keys obtainable on request from the Head Porter.

Note that only in very exceptional circumstances are refrigerators and freezers permitted in student rooms. Permission should be sought from the Dean, and will only be granted on strictly medical or religious grounds, where it is impossible for the student to use the communal fridge or freezer provided in the gyp room. From now on, any student wishing to make a case on the basis of strict medical or religious grounds should ask their Tutor to write to the Dean to support their request, whereupon permission will be given. The appliance will then need to be registered in the normal way. This clarification of 'exceptional circumstances' is not intended to operate retrospectively, so if anyone already has permission, they may retain their appliance for the remainder of this academic year.

Should a student have a medical condition such that a fridge is absolutely required, they are also required to ensure that the College nurse is aware of the condition, so that in the case of, for instance, a fridge failure, the nurse would assist with emergency storage of medication.

6.3 Bathroom, Toilet and Shower Areas

Communal bathrooms, showers and toilets are cleaned on a daily basis from Monday to Friday. *En suite* bathrooms are cleaned on a weekly basis; a rota is displayed in the gyp room. Any problems with facilities (blocked drains, leaking taps etc.) should be reported to the Maintenance Department. See 7.1 for the on-line Maintenance Request procedure.

6.4 Furniture and Decoration

All rooms are provided with noticeboards. You are encouraged to use these for small notices, timetables, photographs, postcards, etc. Small cuttings and photos etc. can also be grouped into clip frames and hung from picture hooks. No items may be put on ceilings or draped over fire notices. Noticeboards are also available on each staircase and in each hostel. College staff are instructed to take down unauthorised notices which appear on walls in communal areas.

Remember that others will occupy your room after you, and that it must be maintained in an acceptable state. Nails, drawing pins, blu-tack (or similar) and sellotape damage paintwork and are therefore not to be used to fix posters, pictures, notices or anything else to the walls or doors. In rooms with a picture rail,

there is no limit on the number of pictures that may be hung, but hooks may only be put in place by the Maintenance Department. Please contact the Department using the on-line Maintenance Request procedure (see 7.1).

You are responsible for the state of your room. You will be charged for any damage to the fabric, decoration, furniture or fittings in your room. Charges will reflect the real cost of repair or replacement, along with all associated labour costs, and are therefore likely to be high (see 1.13). Charges for damage to communal areas of a staircase or College hostel will be split equally among the students living there.

Personal shower attachments are not permitted in College because of the problems that can be caused by even small amounts of flooding.

6.5 Cleaning

Student rooms are not cleaned during term time (for ensuite bathrooms see 6.3). You are responsible for cleaning your own room during term time. Each staircase and hostel has vacuum cleaners, brooms, dustpans and brushes available for you to use. Rooms must be left clean and tidy at the end of each Term. You will be fined the cost of cleaning the room if the College has to bring in special cleaners to enable the room to be used during the vacations.

Housekeeping Assistants clean common areas (gyp rooms, corridors and bathrooms) daily (Monday to Friday). They do not wash up for students, and you are expected to clear up gyp rooms after you have used them. At the end of Term, rooms will be checked, and students will be fined the cost of cleaning them if left in an unacceptable state. The charge will be the actual cost of the labour. You are asked to leave your bin outside your room each morning (Monday – Friday) for it to be emptied. In addition, you must not damage or leave in a dirty or untidy state any other part of the building of which your room is part (e.g. kitchens, hallways, and landings).

6.6 Laundry Facilities

Cash-less washing machines are supplied by an external provider in the laundry rooms in the Kitchen Yard off Old Court, on K Staircase, Cripps Court, and at 31 and 40 Grange Road (all on the Late Key) . They are operated through a top-up system downloadable through an app for android and smart phones; and accounts can be topped up through direct debit, credit card or Paypal. You are advised to monitor closely your account. The service provider will only refund balances above £5 and will charge an administration fee of £3 for any refund. Facilities for drying and ironing are also available in the laundry rooms. The drying of washing on radiators or on furniture is not permitted, as this causes excessive condensation. Complaints of laundry malfunction should be directed to the contractor, Circuit Laundry, using the helpline number advertised in each laundry. You will need to provide your own detergent.

6.7 Refurbishment of College Properties

The College has a programme of planned refurbishment. While every effort will be made to leave you in your room for each academic year, it may occasionally be necessary to move you to alternative accommodation for maintenance or tutorial reasons, or for the benefit of the College community as a whole.

7. MAINTENANCE AND REPAIR REGIMES

7.1 Maintenance

Maintenance and repairs for all College sites are carried out by the Maintenance staff. Items requiring attention (such as broken windows, fittings or furniture, dripping taps, or faulty heating or lighting) should be reported to the Maintenance Department. There is an online request form on the College website (<http://maintenance.sel.cam.ac.uk/>) accessible using your Raven Password. This system allows work to be prioritised, and problems resolved more quickly. Notice of any major issue within a staircase or hostel will be given on the front page of the website. The Maintenance Department can also be contacted by email (maintenance@sel.cam.ac.uk).

Repairs are normally completed during working hours (Monday – Friday, 9.00 am – 4.30 pm), but emergency cover is available 24 hours a day for major leaks etc. Please contact the Porters in the event of an emergency. If there appears to be undue delay, email maintenance@sel.cam.ac.uk to see whether action has been recorded or if there is a delay because something needs to be ordered. The College aims to fix around 90% of all problems within two working days. Any problems relating to rooms that are not satisfactorily dealt with through the normal channels may be taken up with your Tutor, the Bursar, or with one of the JCR or MCR Amenities or Welfare Officers.

7.2 Gardens

The gardeners maintain the grounds around all College buildings in a tidy, aesthetic and practical manner. Gardens, particularly those facing onto roads, will be maintained in a manner to give some screening for occupants while in their rooms, while minimising opportunities for the concealment of intruders. Principal pathways are maintained to provide a suitable surface for all users, including those with ambulatory problems. While not all paths are fully illuminated, principal routes have suitable intensity lighting to provide security to users. Please note that ball games, fires and barbecues are not permitted in the gardens. Please also note that the pond contains deep water. See the Student Guide Appendices for the Use of the Gardens guidelines.

7.3 Litter Clearance

All College members are responsible for maintaining the cleanliness of the College buildings and the gardens and should ensure that their waste and that of their guests is disposed of correctly.

7.4 Snow and Ice

Students should take particular care during snowy periods that their actions do not cause a hazard for others. Hence, creating ice slides on roadways or steps, or making and using snowballs containing gravel from the paths should be avoided. Please take extra care around the Courts during wet or icy weather as the York stone can become slippery.

8. ENVIRONMENTAL QUALITY

8.1 Energy Efficiency

A major waste and contributor to both local costs and global warming is caused by individuals being careless in their behaviour: leaving lights on in unoccupied rooms; opening windows rather than turning down heating; turning heating up rather than dressing slightly more warmly etc. Fuel costs have more than doubled in recent years, and major savings have to be made by all. An environmental audit has been commissioned, which will require greater participation from occupants to reduce energy use. The results will be published when available. You are asked to be energy-conscious and switch off lights and any appliances, including computers, when leaving your rooms. The College is required to participate in the Government's Carbon Reduction Scheme.

8.2 Refuse Collection

Housekeeping Assistants will clear waste bins on a daily basis from Monday to Friday. Legislation under the Environmental Protection Act requires that sharp items which have been in bodily contact (e.g. needles used for first aid and by diabetics) **must** be disposed of separately from rubbish. There is a sharps bin in the bathroom opposite the Surgery (Ground Floor, B staircase). The Act also requires that sanitary towels **must** be disposed of separately, and containers are provided for this purpose. Housekeeping staff will collect bins from *en suite* bathrooms during their weekly clean.

8.3 Recycling

The College actively seeks to enhance the environment through a positive approach to health and safety by control of pollution and care for the environment and will meet the obligations under the Environmental Protection Act. The potential for pollution from our activities is assessed and either eliminated or controlled so far as is reasonably practicable. The College is also developing an environmental action programme and as part of the College's environmental policy, we have made a commitment to recycle as much waste as possible in the safest possible manner. The College supports student initiatives to recycle glass and paper in student accommodation, and collection boxes are provided in gyms where space permits. Recycling must not be stored in corridors. Other recycling facilities in College are set out in Appendix 5.

9. TRANSPORT

9.1 Car Parking

Owing to traffic problems in Cambridge, the University and Colleges are under an obligation to the civic authorities to restrict the use of motor vehicles used by students. Consequently, it is a University offence for a student to keep, hire or drive a car or motorcycle within ten miles of Cambridge while in residence in Term or in the Long Vacation without permission. A fine of £175 can be imposed by the University Senior Proctor on any offender.

An exception may be made if there are special individual circumstances, or if the vehicle is needed for a University Department or a University or College club or society, in which case a University Licence is required. These are issued on the recommendation of College Tutors and must be renewed at the beginning of each academical year. To obtain a University Licence you will need to apply on-line. See: <https://www.proctors.cam.ac.uk/motor-control> for details of how to apply.

Permission to have a motor vehicle in Cambridge is, without exception, dependent on suitable arrangements being made for off-street parking, and the Dean can advise on this. Cars may only be parked permanently in College with the written permission of the Dean. A charge will also be made for parking each Term.

'No parking' areas in the College grounds are indicated by signs or by double yellow lines. Cars must be driven slowly, and with due care and attention, within the precincts of the College. Cars parked on College property without authorisation or illegally parked in a 'No Parking' zone may be clamped.

9.2 Park and Ride

You may wish to advise your guests that there are five Park and Ride sites in Cambridge, which operate seven days a week. All the sites are staffed during opening hours. For locations and opening hours see: www.cambridgeshire.gov.uk/info/20149/park-and-ride. All visitors with cars should report to the Porters' Lodge.

9.3 Bicycles

Cycling is a practical as well as environmentally friendly way to get around Cambridge. It is often quicker than driving. The city is well provided with cycleways as well as having traffic arrangements that are cycle-friendly. For further information on cycling in Cambridge see the [CamCycle](#) web site; and a [cycleway map](#) of Cambridge and the surrounding area.

Cycle theft is endemic in Cambridge. As a precaution, the University requires all students to register their bicycles in Cambridge. Cycles should be registered via the link from the College website: <http://www.sel.cam.ac.uk/life-selwyn/porters-lodge/cycle-registration>. On completion, bring your bike to the Porters' Lodge where the Porters will attach a tag to your bicycle. The College undertakes an annual cull of unidentifiable bicycles and will not accept responsibility for the removal of any unregistered bicycle. Owners of mopeds are required to lodge the registration number with the Porters, who will advise on parking.

There are bicycle sheds to the north of the Library, to the west of Cripps Court, and to the north of Ann's Court by the Ramsay Murray Gate. These sheds are secured. Entry is via your room key. It is most important that you close the gates behind you. The College cannot accept responsibility for the loss, damage or unauthorised use of bicycles stored in the bicycle sheds, and you are strongly advised always

to lock your bicycle or moped when it is left unattended, and also to keep an accurate description of it, including the frame number. Special cycle storage is available, arranged through the Porters' Lodge; charges can be found in Appendix 3.

Bicycles should not be brought into rooms, corridors, staircases or flats and should not be left at any time on the College premises except in the bicycle sheds, or in the racks in front of Old Court, and especially not left leaning against the walls of the College nor kept in College residential buildings. They may not be ridden on the College paths or taken into the College Courts. Students are asked to leave bicycles in an orderly manner in the bicycle sheds. Under no circumstances may bicycles be brought into College rooms or communal areas. Please also respect the Fellows' cycle spaces. It is wise not to bring an expensive cycle to Cambridge.

The narrow streets of central Cambridge present considerable problems and dangers for cyclists. Every year there are serious or fatal accidents involving cyclists in the City. You are strongly advised to purchase a suitable helmet and to wear it whenever you use a bicycle. Cyclists should also ensure that they comply with all the relevant legal requirements; brakes and lights should be in good working order. The Police regularly fine students caught without lights. The practice of cyclists ignoring red traffic lights, particularly at the Silver Street/Queens Road junction, is both dangerous and likely to attract the attention of the Police. At all times you should cycle defensively, paying close attention to other road users and pedestrians. Information about cycle safety can be found on the College website: www.sel.cam.ac.uk/life-selwyn/information-students/.

9.4 Cycle Helmet and Light Subsidy

In order to encourage the use of cycle helmets and lights, the JCR has a subsidy scheme whereby you can claim £10 off the purchase of a helmet. (This is restricted to one refund per person, unless an existing helmet is damaged in an accident.) To claim, write your name on the shop receipt and place it in the JCR Treasurer's pigeonhole. You can also claim a refund of £5 against the purchase of a single light, or £10 in the case of a set of front and rear lights (one front/rear lights subsidy per person).

10. GOOD NEIGHBOUR POLICY

Students will be expected to be mindful of the proximity of neighbours both within the properties and in the wider community. Particular attention is drawn to students resident in outlying hostels which are in a non-academic environment. The College takes a particularly serious view of student misbehaviour which inconveniences other members of the College or its neighbours.

11. COLLEGE AND STUDENT RELATIONSHIP

11.1 Complaints

Students should make every effort to ensure that their property and its immediate surroundings are used in a manner that maintains it in the highest condition. Every attempt will be made to deal speedily and effectively with any complaints made about any matter of concern to students. Any minor concerns of a domestic nature which relate to accommodation faults or the non-functioning of other student facilities should be reported to the Maintenance Department using the on-line Maintenance Request form (<http://maintenance.sel.cam.ac.uk/>). More major domestic concerns should be referred in the first instance to the Domus Manager (domus-manager@sel.cam.ac.uk) and thereafter to the Bursar (bursar@sel.cam.ac.uk). Complaints about bills and other financial matters should be addressed in the first instance to the Bursary (bursary@sel.cam.ac.uk) and then to the Bursar. If students are not satisfied with the College response to any complaint they make then they should contact the Senior Tutor (email: senior.tutor@sel.cam.ac.uk). The College's procedures for dealing with comments, suggestions and complaints from students are set out in full on the [College website](#). See also the Student Complaint Scheme administered by The Office of the Independent Adjudicator for Higher Education: <http://www.oiahe.org.uk/>

12. COMMUNICATION BETWEEN COLLEGE AND STUDENT

12.1 Advance Information

The Tutorial Office is in correspondence with all Freshers prior to their arrival in College, giving full details of the accommodation available as well as other aspects of life as a student in Cambridge.

12.2 Induction Briefing

All new students are given an induction briefing from senior College Officers, including the Senior Tutor, Bursar, Dean, College staff. This is part of the Matriculation process.

12.3 Management Structure and Contact Details

A Student Guide is updated annually and published on the website for the benefit of all students in College. This contains a description of the management structure and contact details. For the Undergraduate Student Guide See <http://www.sel.cam.ac.uk/ughandbook/introduction-and-overview/> and see: <http://www.sel.cam.ac.uk/pghandbook/introduction-and-overview/> for the Graduate Student Guide

13. CONTRACTUAL RELATIONSHIP

Every student living in College-provided accommodation will be given access to this document. In addition to defining the period of agreed residency and cost of the accommodation, this also details the basic rules for living in such accommodation.

14. STUDENT SUPPORT

The College provides a full range of student support services, including pastoral support. All Tutors and many of the staff can offer advice on where help can be found. The Porters' Lodge is staffed 24 hours per day.

The College employs a Nurse who is in attendance each day during Term. In addition, all students should register with a local doctor or practice.

15. ANTI-SOCIAL BEHAVIOUR AND DISCIPLINARY PROCEDURES

Information relating to conduct, behaviour, discipline and student complaints can be found in the Student Guide. In general terms, College members should conduct themselves in a fit and proper manner at all times, having consideration for their neighbours, be they fellow students or the local community. Internal disciplinary procedures exist for more minor infringements. Additionally, the University has a number of sanctions for behaviour impinging on the image of the University, while the most serious breaches, including all criminal behaviour, will be referred to the Police.

16. ADMINISTRATION, ACCREDITATION AND COMPLIANCE WITH ANUK CODE OF PRACTICE

16.1 General

The College is a long-established, self-governing organisation, subject to regular internal and external audit, which includes all aspects of institutional management. Annual reports are lodged with the University of Cambridge and with the Higher Educational Funding Council (HEFCE). While the College has well-established student accommodation practices detailed above and amplified in other publications such as the Student Guide, it has also registered with ANUK as abiding by its published Code of Practice. ANUK will periodically review and update its Code, and the College will in principle amend its procedures to conform. For ANUK's Code of Standards for Residential Accommodation, see: <http://www.sel.cam.ac.uk/wp-content/uploads/ANUK-Code-of-Standards-large-dev-080828-1.pdf>

16.2 Administration

ANUK has overall responsibility for administering the Code of Practice. This includes: maintaining a list of all institutions signed up to the Code, and all buildings within those institutions covered by the Code; liaising with other bodies over areas where the Code is only applicable in parts; and periodically reviewing the Code. This review will be undertaken by a standing committee representing relevant stakeholder groups, including management, students and specialist professions (e.g. facilities managers, maintenance etc.). In this task, they will take note of significant complaints made by students concerning

nonobservance, other breaches noted by internal or external audits, and reports from bodies such as the Office of the Independent Adjudicator. If necessary, the committee may undertake further investigation, and then issue remedial proposals. In extreme cases, the committee may decide that a higher educational institution is no longer compliant with the Code, at which stage responsibility may pass to an alternate body, such as the Local Authority, to impose changes.

16.3 College Responsibilities

In registering with the ANUK Code of Practice, the College undertakes that:

- All the accommodation registered with ANUK (and given in Appendix 1) meets the standards and accords with the procedures set out in the Code.
- An appropriate complaints procedure is in place, integrated into normal College practices with a procedure for reporting back to ANUK on any significant complaints relating to the Code.
- Auditors will consider the College's management of its student accommodation in relation to the Code, advising HEFCE and ANUK as appropriate.

16.4 Schedule of Properties.

The properties covered by the ANUK Code of Practice are listed in Appendix 1.

APPENDIX 1: SCHEDULE OF COLLEGE PROPERTIES

1.	Old Court	Staircases A – G
2.	Cripps Court	Staircases H – N
3.	Ann’s Court	Staircases O - R
4.	18 Fulbrooke Road	Hostel
5.	20 Fulbrooke Road	Hostel
6.	19 Grange Road	Flats
7.	21 Grange Road	Hostel
8.	23 Grange Road	Hostel
9.	25 Grange Road	Hostel
10.	29 Grange Road	Hostel
11.	31 Grange Road	Hostel
12.	38 Grange Road	Hostel
13.	40 Grange Road	Hostel
14.	17 West Road	Flats
15.	21 West Road	Hostel
16.	23 West Road	Hostel
17.	Walters Lodge	Hostel

ELIGIBILITY FOR GRADUATE ROOMS

Changes in Graduate funding and in assumptions made by Departments about the duration of students' courses make it necessary to clarify the criteria for eligibility to ballot for a College room. What follows is by way of clarification of existing practice rather than representing innovations.

1. Students will be eligible for rooms for one, three or four years depending on their course's duration.
2. The duration of the course will be defined by the period for which funds are available to support them, whether from Research Councils, from within the University, or elsewhere, and during which they are eligible to pay fees. This means that some students have three years of eligibility and others four, depending on their fee model at the time of their admission. That would include students on 'one plus three' programmes. The end of eligibility is thus different in some cases from the maximum period for submission, which some Departments define as longer than the period for which they pay fees. It may also differ from the period for which a student receives maintenance.
3. Self-funding students will have eligibility in line with funded students on the same programme of study, similarly based on eligibility for fees.
4. A student who lives out will gain no additional eligibility by doing so.
5. Eligibility is used up in equal measure if a student is in a room or a flat. Those switching from one type of accommodation to the other are only eligible for the period remaining, they should not be advantaged by the switch. A year of occupancy of a flat shall count as a year of eligibility for a graduate room, and *vice versa*.
6. There should be no presumption that a student has an automatic right to keep the room they currently occupy at the time of the ballot.
7. If rooms or flats remain available in early September there may be an additional late summer ballot that may include full-time students who were ineligible for the main ballot.
8. Part-time students may not ballot and have no automatic eligibility for a room. There is a presumption that they will be accommodated in suitable College rooms (if available) for mandatory periods of residence or for periods of study in Cambridge that are requested by their supervisor through their Tutor and supported by their Course Director.
9. Part-time students shall not normally be eligible for year-round accommodation.
10. Cohabitation in a single room, sub-letting of rooms or flats (whether or not for remuneration) or cohabitation in a flat with other than close family members, partners or carers as agreed at the outset of a lease is not permitted and may lead to the immediate forfeiture of the right to remain in College accommodation.

ELIGIBILITY FOR COLLEGE FLATS

This document is intended as a reminder of the standard rules pertaining to junior members for eligibility to rent College flats.

1. Eligibility for renting a College flat shall be on the same basis as for single-occupancy rooms for both undergraduate and postgraduate students with the exception that an undergraduate renting a flat shall have the right to live there for the duration of their lease rather than leaving for vacations.
2. Leases are annually renewable.
3. A year of occupancy of a flat shall count as a year of eligibility for a graduate room, and *vice versa*.
4. Part-time students shall not normally be eligible to rent flats.
5. The allocation of flats for the following academic year shall be made annually by the Fellow for Rooms, in consultation with the Senior Tutor and the Bursar, at the time of the Graduate rooms ballot.
6. The allocation shall necessarily have to consider Fellowship needs, those of key College staff, and the potential occasionally to use flats as office space, as well as junior members' preferences.
7. The allocation shall follow the same principles as the rooms ballot, though it will not be an identical process.
8. There should be no presumption that a student has an automatic right to keep the flat they currently occupy at the time of the ballot, although the College will endeavour to minimise disruption without good reason.
9. Flats are normally available only to current full-time students wishing to cohabit as a couple, such a student who requires a live-in carer, or a single student with a child/children.
10. Students wishing to be considered for a flat must inform the Fellow for Rooms in advance of the Graduate rooms ballot

APPENDIX 3: RENTS AND CHARGES 2019-20

1. Room Codes and Weekly Room Rents

£	£	£	£
1. 92.41	3. 114.58	5. 136.77	7. 157.71
2. 103.49	4. 125.68	6. 147.86	8. 168.81
<i>NB: Rent includes utilities.</i>			
Residence outside Term for educational reasons with tutorial support:			£24 per night
For residence outside Term without educational reasons and Guest Rooms, see Accommodation Officer for prices.			
Charge for leaving possessions in room over Christmas and Easter vacation, permission having been given :			£12 per night
Occupation of room without permission outside FPR:			£47 per night

2. Termly Residence Charges

Facilities Charge:	£192 (Living in)	£52 (Living out)
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3. Deposits and Charges

Graduand Deposit	
Charged to Easter Term Bill, unused portion returned	£100
Key Deposit	£40
Charged when a student joins the College, to be returned upon graduating.	
Lost Keys	£40
(Charged the earlier of non-return within a week or the cutting of a replacement)	

Garage and Parking Charges (per Term)	
Garage	£164
Parking Space	£62
Weekly Visitor Parking	£15
Special Cycle Storage	£21
<i>Students are reminded that they must have a College and University permit to keep a car in Cambridge, which is only granted in exceptional circumstances.</i>	

NB: All charges are subject to review during the academic year and may be changed without notice.


APPENDIX 4: DAMAGE TO FIRE EQUIPMENT

The College views with concern any interference with fire safety equipment, which is provided and maintained for the safety of all members of the College. This includes letting off, or tampering with, fire extinguishers (except in the event of a fire), the jamming open of fire doors, and interference with, or improper use of, fire escapes and fire exits. Tampering with fire safety equipment is now also a criminal offence.

Given the potentially serious, and possibly fatal, consequences of the wilful misuse of fire equipment, severe penalties will be imposed on those found responsible for such misuse or damage, **or for encouraging others in such misuse or damage**. These may include the withdrawal of the privilege of living in College, or College-owned accommodation. In addition, payment in full will be demanded for all damage caused. Under no circumstances will a plea that alcohol or other substance misuse reduced an individual's judgement be entertained as a mitigating factor.

Severe penalties will also be imposed on those who infringe the regulations regarding the use of fairy lights, candles and joss sticks in College accommodation, or who, by other acts or through articles stored in their room, increase the risk of accidental fire.

APPENDIX 5: A-Z RECYCLING DIRECTORY

Aerosols	Recycle in Recycling Banks, located at all College recycling points and in blue bins (hostels).
Aluminium foil	Clean kitchen foil, ready-meal foil containers etc. - recycle in Recycling Banks, located at all College recycling points and in blue bins (hostels).
Batteries	Recycle used batteries via Porters' Lodge. Also recycled at most large supermarkets, City Council recycling points.
Bubble-wrap	Bubble-wrap can be forwarded to the Development Office for re-use.
Cans	Clean food and drinks cans - recycle in Recycling Banks, located at all College recycling points and in blue bins (hostels).
Cardboard	Recycle in Recycling Banks, located at all College recycling points and in blue bins (hostels). Must be flattened and have all packaging / staples removed.
Computers & IT equipment	Contact the IT Office regarding the disposal of faulty or discarded computers and any IT equipment. Not to be disposed of with general waste.
Cycles & cycle parts	The Bikeman, Market Square, will re-use or recycle bicycles and bike parts, and can collect in bulk (tel. 07747 591744).
Electrical appliances	Contact the Housekeeping Office regarding the disposal of all electrical waste. Not to be disposed of with general waste.
Envelopes	Re-use envelopes containing bubble wrap via the Envelope Exchange box, Porters' Lodge. White/ brown/coloured envelopes can be re-used or recycled with paper (no need to remove plastic windows).
Glass	Recycle glass bottles and jars in Recycling Banks, located at all College recycling points and in blue bins (hostels).
Kitchen and garden waste	Compostable kitchen and garden waste can be placed in green wheelie bins, located at West Road, Cripps Court and hostels. These facilities are provided solely for green waste from the College only.
Lids	Plastic and metal lids from jars can be recycled in Recycling Banks, located at all College recycling points and blue bins.
Metals	Contact the Maintenance Dept. for recycling scrap metal. Not to be disposed of with general waste.
Photocopier toner cartridges	Forward used photocopier toner cartridges to the IT Office.
Plastic bags	Re-use or recycle at most large supermarkets.
Plastic bottles	Recycle in Recycling Banks, located at all College recycling points, and in blue wheelie bins. Plastic bottles should be washed and squashed.
	
Plastic packaging	Plastic pots, tubs, trays, lids, cups, triggers, bottle tops etc. can all be recycled in College Recycling Banks and in blue wheelie bins (hostels).
Paper	All paper (including envelopes with windows), except for shredded paper (dispose of in green bins), can be recycled at College Recycling banks and blue bins. Paper is collected weekly from College offices.
Printer cartridges	Printer cartridges can be recycled at charity shops and some can be refilled at printer shops. Forward genuine HP inkjet cartridges to the IT Office.
Tetra Pak (milk, juice, soup cartons etc.)	Tetrapak cartons can be recycled in Recycling Banks, located at all College recycling points and in blue bins (hostels).
Textiles	Unwanted textiles and clothes can be taken to textile banks at council recycling points (nearest one is at Lammas land car park, Newnham).

College recycling points and facilities:

Cripps Court (at rear): Recycling Banks (for paper, cardboard, cartons, tins, aerosols, clean foil, glass bottles and jars, plastic bottles and plastic packaging). Green wheelie bins for green/compostable waste.

Kitchen Yard (adjacent to Sidgwick Avenue): Recycling Banks (see Cripps Court).

West Road (adjacent to 23 West Rd.): Recycling Banks (see Cripps Court); Green wheelie bins for green/compostable waste and batteries, which must be bagged and tied to handle.

College hostels: Blue wheelie bins (for all recyclables); Green wheelie bins for compostable/green waste and batteries- bagged and tied to handle.